

2011/12 Environment & Neighbourhoods Directorate Scorecard

Reporting Period : **Quarter 2 20011/12**

Directorate Priorities	Progress Summary	Overall Progress	Supporting Measures	Q1	Q2	Q3	Q4
Deliver the Safer and Stronger Board City Priority Plan, with a focus on reducing burglary levels, increasing confidence in relation to Anti Social Behaviour and improving cleanliness	The Amber rating is cautionary whilst steps are taken to agree a robust action plan with the Board and embed a partnership approach to delivery.	Amber	N/A	N/A	N/A		
Create the environment for effective partnership working	Both Boards have been established and TOR and membership agreed	Green	N/A	N/A	N/A		
Improve Recycling rates	A redesign of the Refuse service has seen Street Cleansing services devolved into locality management. Household Waste Sorting Sites have new ways of working including incentives to drive up recycling rates. Rationalisation of kerbside collection routes should also realise improved rates.	Green	Increase percentage waste recycled	41.19%	PROV 39.69% (YTD 40.46%)		
Improve refuse service reliability	Recruitment into the service (both operational and management) was commenced in order to increase capacity of the service. Q2 performance for the number of missed bins per 100,000 collections is shown below: Black bins = 57 Brown bins = 78 Green bins = 160	Amber	Reduce number of missed bins per 100,000 collected	NA	98		
Ensure that local neighbourhoods are clean	Site surveys to be undertaken at points through the year to reflect seasonal variations (Indicator NI195). Perception surveys for city centre Nov Dec. Citizens Panel survey in new year.	Amber	Reduce percentage of streets with unacceptable levels of litter (ANNUAL)	NA	NA		
Reduction in Burglary levels	There have been 4,255 recorded burglary dwelling offences in Leeds between April and September, up 9% (353 more offences) on the same period last year. September figures show a 12% improvement on the previous year (best Sept performance for over 10 years); indications are that October will also see an improvement. The current estimated outturn is slightly higher than the ambitious target of 8,200 although there is still time to close this gap. The next four months during the darker nights will be critical.	Amber	Reduce number of burglaries		4255		

Self Assessment
No performance related issues